

Demon's Cycle Hire More Customer Support Staff; Beating Downturn By Providing More

Demon's Cycle are beating the downturn by hiring more support staff to give their customers the best possible experience. Staff are available by phone, via email and online to answer customer questions.

October 15, 2009 (FPRC) -- Demon's Cycle, the custom motorcycle company based in Florida, is pleased to announce that it has hired more customer support staff and is beating the economic downturn by offering its customers the best possible pre-sales and after sales support.

Actually buying a product from Demon's Cycle is only one part of the customers relationship with the custom motorcycle parts supplier. Before buying many customers have questions about the parts especial since custom motorcycles is such a specialized field. After purchases customer might have shipping questions and of course fitting questions. Demon's Cycle knowledgeable staff are available to help customers get the best from their motorcycle. For example, one of their newest staff additions is a Harley Davidson service and mechanic veteran with 40 years of experience.

"In this tough economy other companies are trying to survive by downsizing and reducing staff in order to reduce costs. This, of course, only contributes to the problem of unemployment and a weak economy" said Thomas Steinbacher, CEO of Demon's Cycle. "Also it reduces the their ability to fulfill orders and can hurt customer satisfaction as potential and existing customers need to wait on the other end of a ringing phone."

By hiring more customer support staff, Demon's Cycle demonstrates that not only does it offer high quality products at the lowest possible prices, but also it helps customers to make the right decisions on the best way to upgrade their Harleys and choppers. The customer support number is 954-943-0000.

The phone isn't the only way to get hold of customer support personnel, in the Internet age you can also communicate with Demon's Cycle by email or even via online chat. There is a "Live Online Support" button on every page of Demon's Cycle website. Clicking it will initiate a live chat with one of the customer support staff.

In this international world, the staff at Demon's Cycle aren't limited to just English. Support staff are on hand who can speak Spanish, German, Russian and Romanian. "Si tiene preguntas nos puede llamar, hablamos Espanol" said Jose Garcia, one of the support staff. This roughly means, "If you have any questions you can call us, we also speak Spanish."

Demon's Cycle support staff are available between 9AM and 6PM EST Monday to Friday and between 9AM and 1PM on Saturdays.

About Demon's Cycle

Demon's Cycle specialize in the sale of custom parts for Harley-Davidson motorcycles. They offer a wide range of parts from engines to LED turn signals. Demon's Cycle was started over fifteen years ago by Tom Steinbacher and has a reputation as a pioneer of radical motorcycle designs, euro style

bikes and custom chopper concepts. Headquartered in South Florida, Demon's Cycle is an international custom motorcycle wholesale company.

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