

Pinnacle Window & Siding Among 2017 Guildmaster Award Winners

GuildQuality recognizes company for exceptional customer service

GuildQuality recognizes company for exceptional customer service Woodstock, GA - April 20, 2017 /MarketersMedia/ -- Pinnacle Window & Siding Co. of Woodstock, GA., has received a GuildQuality 2017 Guildmaster Award for being a leader in providing customer service.

GuildQuality, a third-party customer satisfaction surveying software company, launched the Guildmaster Awards in 2005 to recognize residential construction professionals who demonstrate the highest level of customer service within the United States and Canada.

The awards recognize home building, contracting and remodeling professionals within GuildQuality's community. In order to decide this year's winners, GuildQuality reviewed thousands of survey responses submitted by customers and considered two primary metrics:

- o The percentage of customers stating they would recommend the business to a friend;
- o The percentage of customers who responded.

Seventy-four percent of 163 Pinnacle customers who were surveyed responded, and 100 percent of customers who responded said they would likely recommend the company to a friend.

"We are pleased to be recognized for our professionalism and positive track record of providing quality customer service," said Pinnacle Window & Siding owner Lee Fuller. "With more than 35 years in the window and door business, we have helped thousands of customers across Georgia. We love what we do and we work to find the best options for our customers."

About Pinnacle Window & Siding Co.

Pinnacle Window & Siding is one of northern Georgia's premium window and door companies. The company is a fully authorized factory direct window and door dealer for the top names in the replacement window and door industry.

Pinnacle offers a free, no obligation estimate. The company carries liability insurance and workers' compensation coverage that protects customers from liability in the event of an accident or property damage.

For more information about Pinnacle, visit its website at <http://www.pinnaclewindows.net> or call 770-928-9922.

About GuildQuality

More than 2,300 residential construction professionals use GuildQuality's customer service surveying software to help measure their customer service. For more information about GuildQuality, visit <http://www.guildquality.com>.

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